Zilch Promotion Terms and Conditions

Zilch– "Clean Sheet Scarf Giveaway"

These Terms and Conditions set out the basis on which you can participate in the Zilch Clean Sheet Scarf Giveaway (the "Promotion"), brought to you by Zilch Technology Limited ("Zilch" or the "Promoter"). By participating in the Promotion, you agree to be bound by these Terms and Conditions. If you do not agree, you should not take part and you will not be eligible to win a Prize.

1.Promoter

The promoter of this Promotion is Zilch Technology Limited, a company registered in England and Wales (the "Promoter"). The Promotion is not in any way sponsored, endorsed or administered by, or associated with Arsenal Football Club. By entering the Promotion, you acknowledge that The Arsenal Football Club Limited (company number 109244) shall not have any liability to you in connection with this Promotion.

2.Promotion Name

"Zilch Clean Sheet Scarf Giveaway" (the "Promotion").

3. Promotion Period

3.1. The Promotion will run from 21/08/2026 throughout the remainder of the 2026/27 football season (ending 30 May 2027)(the "Promotion Period").

3.2. A separate giveaway event will take place each time Arsenal Football Club's Men's or Women's first team wins a competitive football match with a clean sheet during the Promotion Period.

3.3. Each giveaway event will open at the final whistle of the relevant match and will close once all available Prizes for that match have been successfully redeemed.

4. Eligibility

4.1. The Promotion is open to UK residents aged 18 or over.

4.2. Employees of the Promoter, Arsenal Football Club, or anyone professionally connected with the Promotion, and their immediate families, are not eligible to participate.

4.3. No purchase is necessary to take part in the Promotion but you will require email and internet access to enter the Promotion. No refund may be claimed for any expenses incurred relating to the use of an email account or internet connection for the purpose of entering the Promotion.

5. How to Participate

5.1. Following a qualifying clean sheet win by Arsenal Football Club's Men's or Women's first team, up to 500 (five hundred) Arsenal Bar Scarves (https://arsenaldirect.arsenal.com/Clothing/Accessories/Scarves-%26-Gloves/ArsenalBar-Scarf/p/U06621) ("Prizes") will be made available for redemption.

5.2. To participate, eligible individuals must visit http://www.zilch.com/uk/cleansheets once the giveaway has opened and complete the online form for redemption as instructed.

5.3. Prizes will be allocated strictly on a first-come, first-served basis.

5.4. Only the first 500 valid redemptions per qualifying match will receive a Prize.

6. Prize Details

6.1. The prize is one (1) Arsenal Bar Scarf per successful claimant.

6.2. A maximum of one Prize may be claimed per household during the Promotional Period.

6.3. Prizes are non-transferable, non-exchangeable, and no cash alternative is available

6.4. If the Prize is found to be defective upon receipt, the Promoter may, at its discretion, provide a replacement Prize or substitute the Prize with an item of equal or greater value if necessary. This is the sole remedy available to the winner in relation to any defect, and no cash alternative will be offered.

7. Delivery

7.1. Prizes will be delivered to the UK postal address provided during redemption.

7.2. Postage and packaging within the United Kingdom is free of charge.

7.3. Unless otherwise notified to the winner, each Prize will be shipped via UK standard delivery to the winners within 30 days of confirmation of the winner's address for delivery of the Prize.

7.4. The Promoter accepts no responsibility for incomplete or incorrect address details provided by participants.

8. Fair Use and Abuse

8.1. The Promoter reserves the right to disqualify any participant who attempts to manipulate, abuse, or undermine the fair operation of the Promotion, including but not limited to automated entries, false information, or fraudulent behaviour.

8.2. Any such entries will be deemed invalid.

9. Changes or Cancellation

The Promoter reserves the right to amend, suspend, or cancel the Promotion at any time due to circumstances beyond its reasonable control, or where required for legal, regulatory, or operational reasons. Any such changes will not affect valid redemptions already completed.

10. Limitation of Liability

To the maximum extent permitted by law, the Promoter will not be liable for any loss or damage arising out of or in connection with the Promotion, including but not limited to:

• Website downtime or technical failures

• Delayed or failed redemptions

• Lost, delayed, or damaged deliveries

The Arsenal Football Club Limited shall have no liability to participants in connection with this Promotion.

11. Governing Law and Jurisdiction

These Terms and Conditions are governed by English law. Any disputes arising in connection with the Promotion shall be subject to the non-exclusive jurisdiction of the courts of England and Wales.

12. Contact

12.1. For any questions relating to the Promotion, please contact: marketing@payzilch.com

12.2. The Promoter's decision is final in all matters relating to the Promotion (including the Prize) and no correspondence will be entered into.

13. Data Protection

For further information on how your personal data is processed by the Promoter, or to understand your data protection rights, please refer to Zilch's Privacy Notice: https://www.zilch.com/uk/privacy-notice.

Your personal details will be shared with Arsenal for the purposes of delivering the Prize. More information about how Arsenal handles personal data is available at https://www.arsenal.com/privacy.